



Equipment Specifications for Using Services of the e-Registry

1. General Requirements for PCs / Workstations

- Microsoft Windows 7 Service Pack 1, Windows 10, macOS
- Microsoft Edge, Google Chrome
- Microsoft .NET Framework 4.5 or above for using e-Form Filler
- Adobe Acrobat Reader 9.0 or above (with Adobe Font Pack for Chinese Traditional and Chinese Simplified) for viewing documents in pdf format

2. Requirements for User Login or e-Form Signing with Digital Certificates^(Note 1)

2.1 Digital Certificate

A personal recognised digital certificate issued by Hongkong Post Certification Authority or Digi-Sign Certification Services Limited.

2.2 Digital Certificate-related Functions

- Using a digital certificate for user account registration / maintenance
- User login with a digital certificate
- Signing an e-Form with a digital certificate

2.3 Support Matrix

The digital certificate-related functions are supported only in certain browsers / OS platforms. Please refer to the support matrix below:

OS	Microsoft Edge	Google Chrome
Windows 7		✓
Windows 10	✓	✓
macOS		✓

^(Note 1) A user can also login to the e-Registry or sign an e-Form with his / her User ID and Password.

3. Supported Chinese Characters

Webpages and e-forms of the e-Registry support Chinese characters of the Hong Kong Supplementary Character Set (ISO 10646 version of HKSCS-2001). For further information on the HKSCS-2001, please refer to the website of Common Chinese Language Interface of the Office of the Government Chief Information Officer (https://www.ccli.gov.hk/en/archive/font_and_software.html).

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